

# You can help us by becoming a Friend

The bureau is a Registered Charity, partially funded by the City Council but we also need your support to maintain essential services. Your donation will help us to continue to provide services to people who turn to us for help, and:

- Recruit and train more volunteer advisers
- Develop services for deaf people
- Provide outreach services for people with disabilities
- Develop improved services for minority groups
- Invest in new IT equipment
- keep the bureau open longer and improve access to services
- Help with heating and phone costs

#### You can help us by:

**Donation:** a single donation will be put to good use.

**Direct Debit:** the promise of regular payment is even more valuable.

#### Your company can help us by:

**Sponsorship:** company sponsorship to help the community.

**Please donate to our work now!**

## Our Aims

To ensure that individuals do not suffer through a lack of knowledge of their rights and responsibilities, or of the services available to them, or through an inability to express their needs effectively

To exercise a responsible influence on the development of social policies and services, both locally and nationally.

### CONTACT

Liverpool Central  
Citizens Advice Bureau,  
1st Floor, State House,  
22 Dale Street,  
Liverpool, L2 4TR

**Telephone: 0151 285 8534**

**Website: [www.liverpoolcab.org](http://www.liverpoolcab.org)**

FREE CONFIDENTIAL IMPARTIAL  
and INDEPENDENT

Reg. Charity No. 513239

Liverpool Central  
Friends of CAB



Advice at  
the heart of  
the city

With your help  
we can continue  
our work!

Many people think they will never need their Citizens Advice Bureau. This is before they...

- Lose their job
- Find themselves getting deeper into debt
- Have problems with their landlord
- Buy faulty goods
- Become separated or divorced
- Need to claim social security benefits
- Start looking after elderly or disabled relatives

Each year thousands of people turn to the CAB for help and advice and we do make a difference.

Last year we helped with:

- £3.9 million worth of debt resolved
- 1153 people saved from eviction
- £486,758 in benefits successfully claimed
- 6243 consumer problems negotiated

## Making a difference

“I should be dead and buried by now but the bureau has saved my life. I will be eternally grateful because they never gave up on me - not once”

Mr. M. was suffering from severe post traumatic stress disorder following the Hillsborough tragedy. He lost his job due to ill-health and was struggling to cope with debts. The bureau helped him to claim his full benefit entitlements, negotiated with his creditors to arrange affordable repayments and prevented the repossession of his home.

The Clarke family experienced a nightmare holiday with insanitary conditions, inadequate facilities and poor food. Things were so bad the family of eight returned home a week early. The bureau complained to the holiday company and negotiated a full refund of £3,800 much to the delight of the clients.

Miss B was distressed as she was about to be evicted and had nowhere else to go. We assisted with an application to court to suspend the warrant of eviction and negotiated with her landlord to arrange affordable repayments off the rent arrears, enabling the client to remain in her home.

## Become a Friend

Yes, I want the work of the CAB to continue. I would like to make a donation of:

£10  £25  £50  £100 or  £.....

Send your cheque to:  
The Manager, Liverpool Central CAB, 1st Floor,  
State House, 22 Dale Street, Liverpool, L2 4TR.

If you wish to make a regular donation, please complete the Bankers Order below.

To the Manager  
Address  
From my account name  
Account No  
Sort Code

Please pay Liverpool Central CAB my chosen amount of £..... to:  
account 20046112 Sort Code 08-60-01

On the and same date each month/year  
until further notice.

Signature.....

Address:.....

Postcode:.....

Email:.....

Gift Aid  
Make your donation go further with Gift Aid. The bureau will be able to claim 28p tax back on every £1 you donate.  
 Tick here if you are a UK tax payer.